



**SOUTHERN NEW HAMPSHIRE SERVICES, INC.**  
*The Community Action Agency for Hillsborough County*

**Ryan Clouthier, Weatherization Director**  
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**Executive Director**  
Gale F. Hennessy

**Deputy Director  
Fiscal Officer**  
Michael O'Shea

**Director of Program Operations**  
Deborah Gosselin

October 24<sup>th</sup>, 2012

Ms. Debra A. Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, NH 03301-2429

Re: DE 12-262  
2013-2014 Core NH Electric and Gas Energy Efficiency Programs  
Prehearing Conference

**Outreach Offices:**

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**Greenville (03048)**  
Greenville Falls  
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46 Concord Street  
Tel: (603) 924-2243  
Fax: (603) 924-5756

**Hillsboro (03244)**  
4 Church Street  
Tel: (603) 464-5835

Dear Secretary Howland:

Please accept my apology as I am unable to attend the Prehearing Conference on October 24<sup>th</sup> due to prior engagements. Please understand my absence should not be construed as a lack of interest by the Community Action Association (CAA). The CAA fully appreciates the opportunity to participate in the proceedings.

Sincerely,

Ryan Clouthier  
Weatherization Director

CC: Executive Directors, Community Action Agencies  
Service List, DE 12-262